



System Requirements InLoox 11

Requirements for InLoox Apps and Editions

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Requirements for Apps

These requirements are valid for each InLoox edition.

InLoox 11 for Outlook

1. Microsoft Windows 11®, Microsoft Windows 10®
2. Microsoft .Net 6 Desktop Runtime
3. Microsoft Outlook® 2019, 2016, 2013
4. Internet connection and/or connection to InLoox On-Prem Server

InLoox 11 Web App

1. Google Chrome 98 or higher
2. Microsoft Edge 88 or higher
3. Mozilla Firefox 100 or higher
4. Safari 14 or higher

InLoox 11 for Windows

1. Microsoft Windows 11®, Microsoft Windows 10®
2. Microsoft .Net 6 Desktop Runtime
3. Internet connection and/or connection to InLoox On-Prem Server

Important Information

Starting with version 11, InLoox for Outlook requires the .Net 6 Desktop Runtime instead of .Net Framework 4.5.2. If the Runtime is already installed, no further action is required. If this is not the case, the .Net 6 Desktop Runtime will be downloaded and installed during the installation of InLoox. The prerequisite for this is an Internet connection.

Both 32-bit and 64-bit versions of Outlook are supported.

To ensure that the integration of the InLoox Addin for Outlook works correctly, the setting **"Homepage URL cannot be set in folder properties"** must not be activated in the Windows group policies. The settings can be found in the Group Policy Editor under the following path:

User Configuration >> Administrative Templates >> Microsoft Outlook >> Homepages for Outlook Folders with Special Function >> "Homepage URL cannot be set in folder properties".

Please make sure that you use Office via the Windows Installer (MSI) or the "Click-To-Run Installer" (CTR) and **not** via the Microsoft Store.

Requirements for InLoox On-Prem Server

These requirements are valid only for InLoox On-Prem edition.

InLoox 11 On-Prem Server

1. Microsoft SQL Server® 2016 or higher (every edition)
2. Microsoft Windows Server 2012 R2 or higher
3. Microsoft Internet Information Services starting at version 7.5
4. Microsoft ASP.Net 6 Hosting Bundle
5. **NEW** Valid SSL certificate for TLS encryption
6. **NEW** SMTP server (for sending emails)

OPTIONAL COMPONENTS

- Microsoft Exchange Server® (2013 or higher)
- Microsoft SharePoint® Online
- Microsoft OneDrive® for Business