



Project management - integrated into Outlook

InLoox PM 8.x update to InLoox PM 9.x

An InLoox Whitepaper

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General information

This document describes the steps required to successfully update an InLoox 8 database.

The update of an InLoox PM 8 version to InLoox PM 9.x requires the update of the InLoox database.

It is necessary to back-up the InLoox database before the update, since it is not possible to downgrade back to the earlier version.



Please note that the support of Outlook 2007 has ended with InLoox PM 9.



Please note: To be able to use InLoox PM 9 you need a **valid InLoox PM 9 license key**. Please contact us or your local reseller if you do not have an InLoox PM 9 license key yet. We are happy to help you.

Proceed with the following steps to back-up the database.

1. Ensure that there are no users currently connected to the database
2. Connect to the InLoox database and make a complete backup.

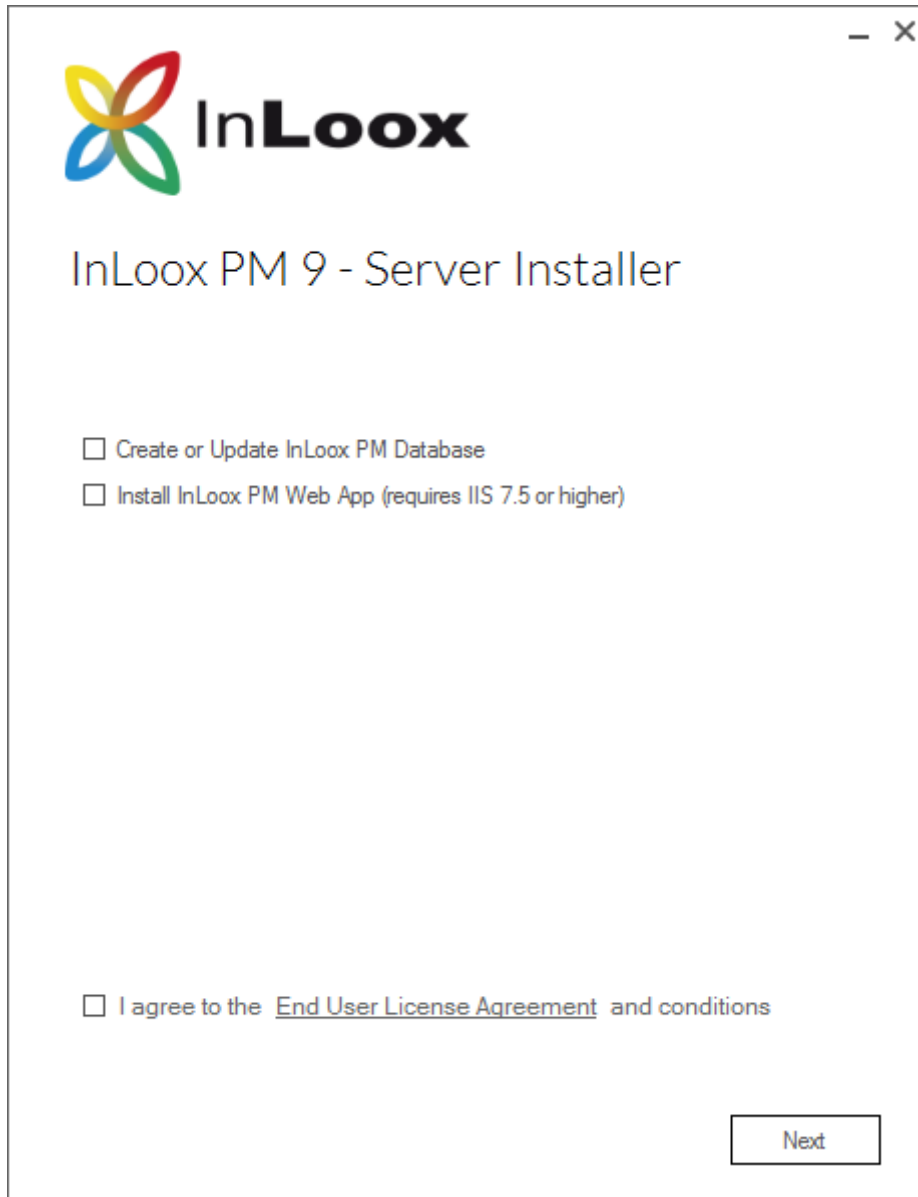
All supported database manufacturers provide a description and the tools for backing up data

3. Update the InLoox database as described in the following chapter.

If you are not sure whether a database update is required or not, you can always try to run an update. If so, the setup indicates that the database is up-to-date.

Update of the InLoox database

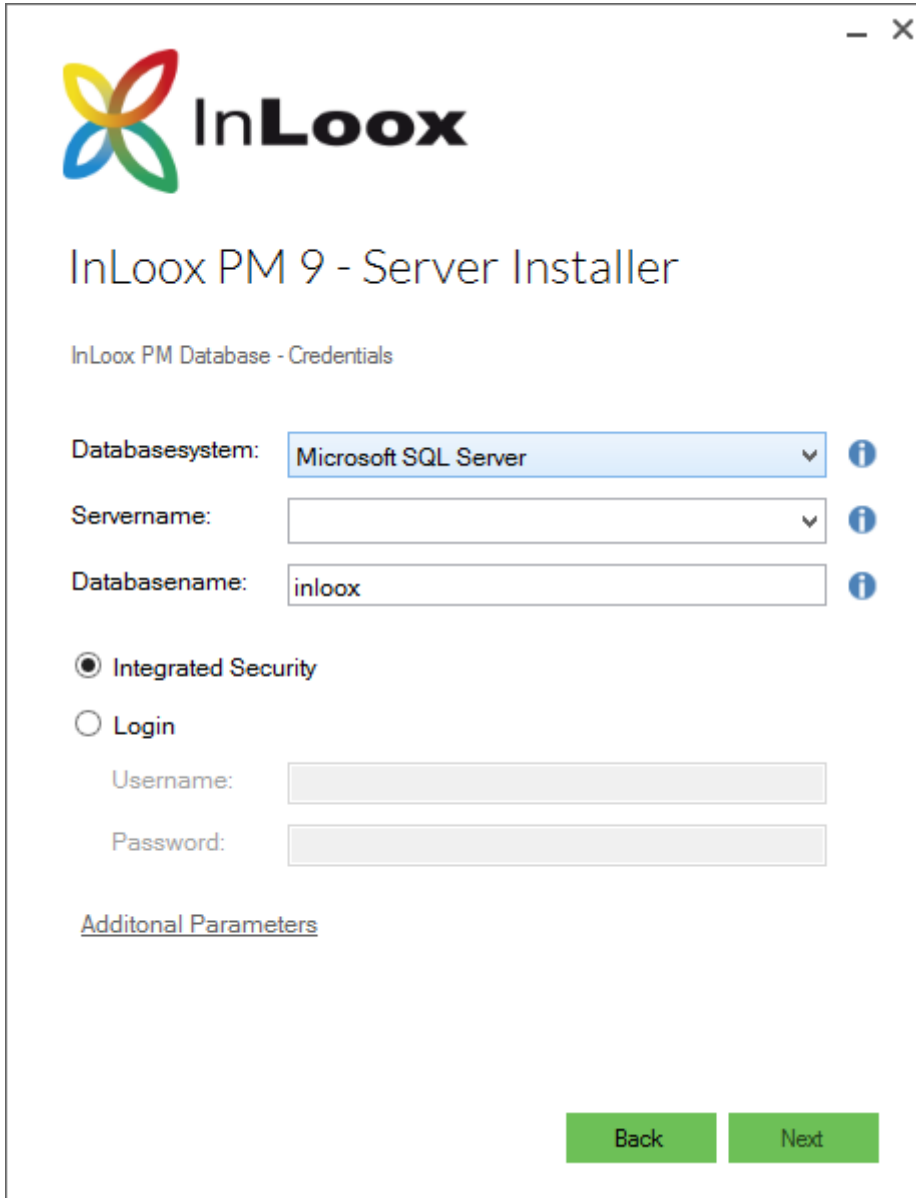
1. Start the setup file.



2. Choose "**Create or update InLoox PM Database**"
3. Accept the license Agreement and click on **Next**.

4. Enter the data to connect to your InLoox database and click on **Next**

Important: You have to use the same database logon for the upgrade as you used for the original installation. Otherwise new Tables might be created in a wrong configuration. If you use a Microsoft SQL Server, it is advisable to use the sa-account.

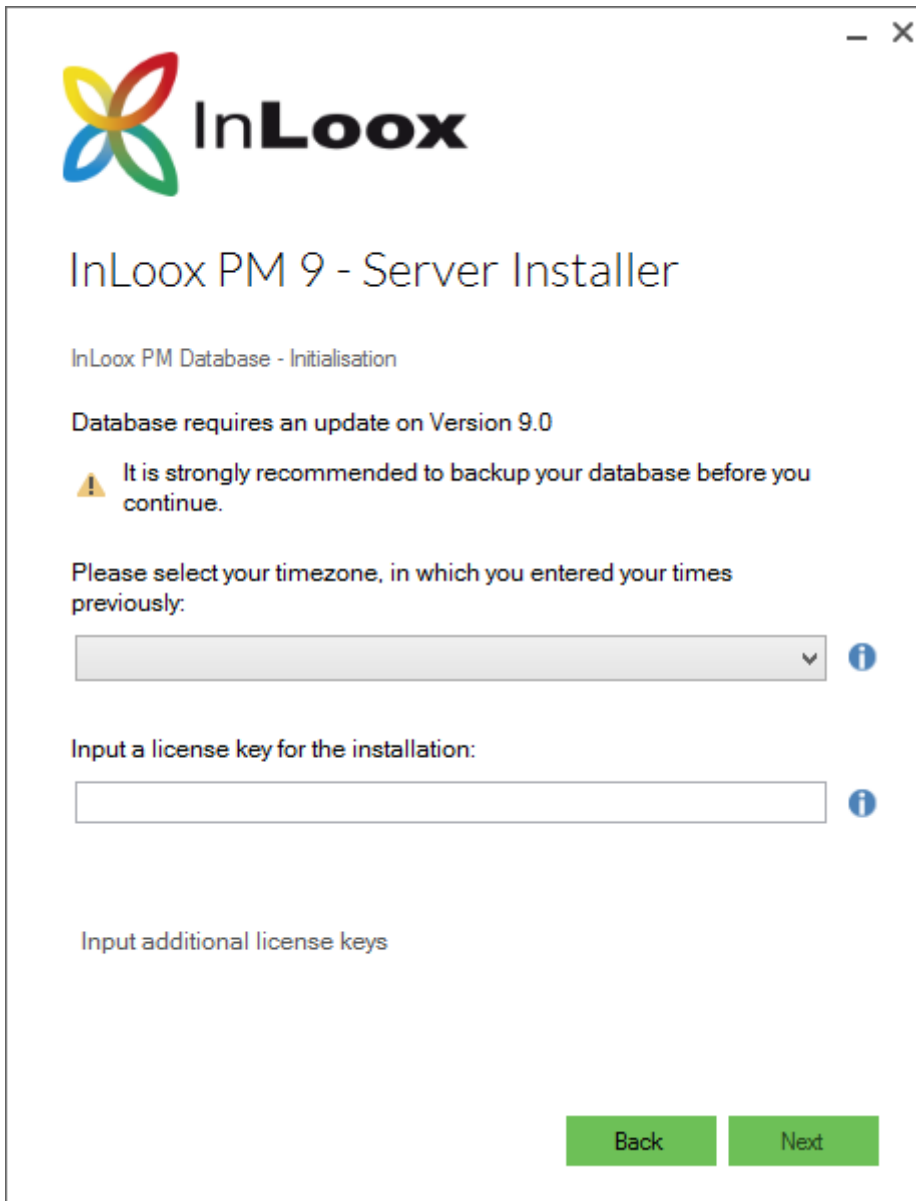


The screenshot shows the 'InLoox PM 9 - Server Installer' window. The title bar includes the InLoox logo and the text 'InLoox PM 9 - Server Installer'. Below the title bar, the window is titled 'InLoox PM Database - Credentials'. The configuration options are as follows:

- Databasesystem:** A dropdown menu with 'Microsoft SQL Server' selected. An information icon (i) is to the right.
- Servename:** A dropdown menu that is currently empty. An information icon (i) is to the right.
- Databasename:** A text input field containing 'inloox'. An information icon (i) is to the right.
- Security Options:** Two radio buttons are present: 'Integrated Security' (which is selected) and 'Login'.
- Login Fields:** Under the 'Login' option, there are two text input fields: 'Username:' and 'Password:', both of which are currently empty.
- Additional Parameters:** A section header with a blue underline.
- Navigation:** At the bottom right, there are two green buttons: 'Back' and 'Next'.

5. Please select the timezone in which enter your data und input your InLoox PM 9 license key.

You can add additional license keys too.




InLoox


InLoox PM 9 - Server Installer

InLoox PM Database - Initialisation

Database requires an update on Version 9.0

 It is strongly recommended to backup your database before you continue.

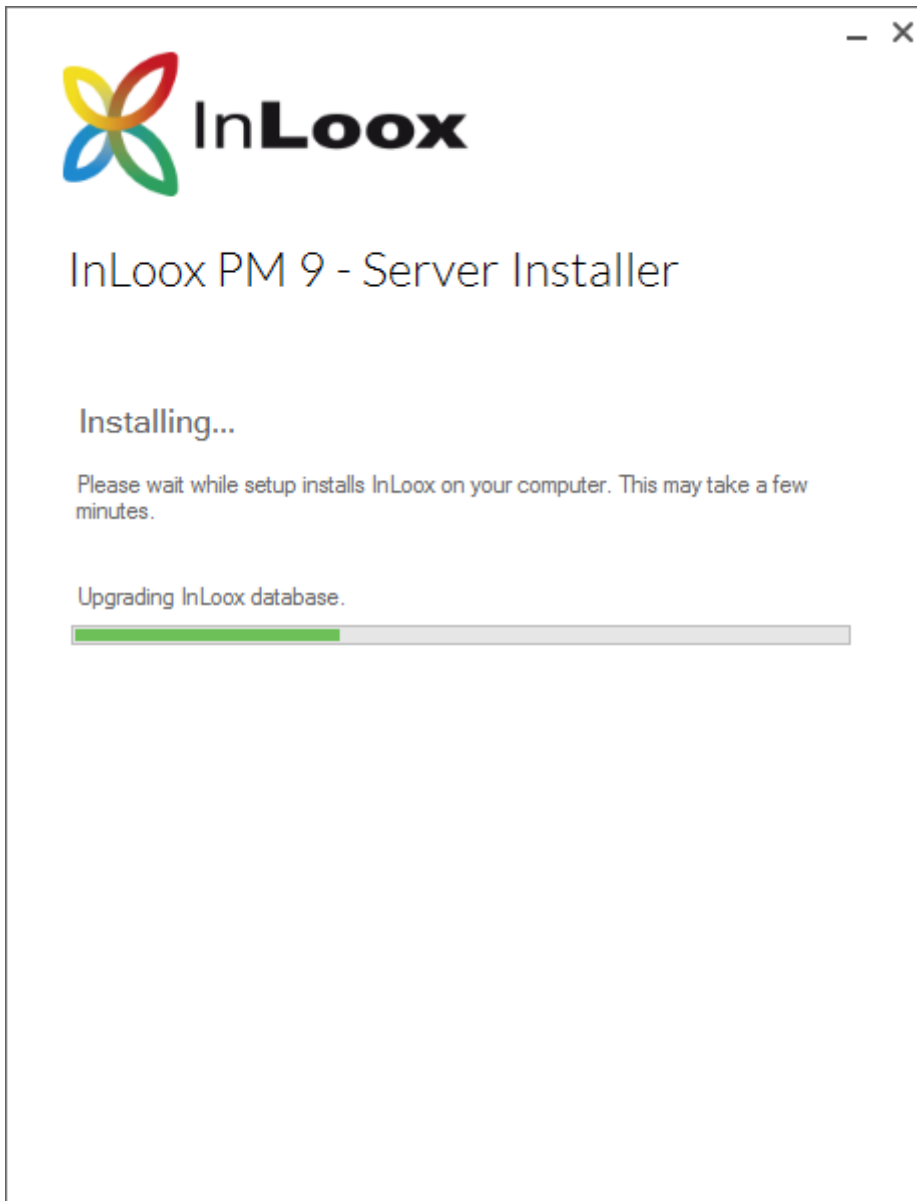
Please select your timezone, in which you entered your times previously:



Input a license key for the installation:

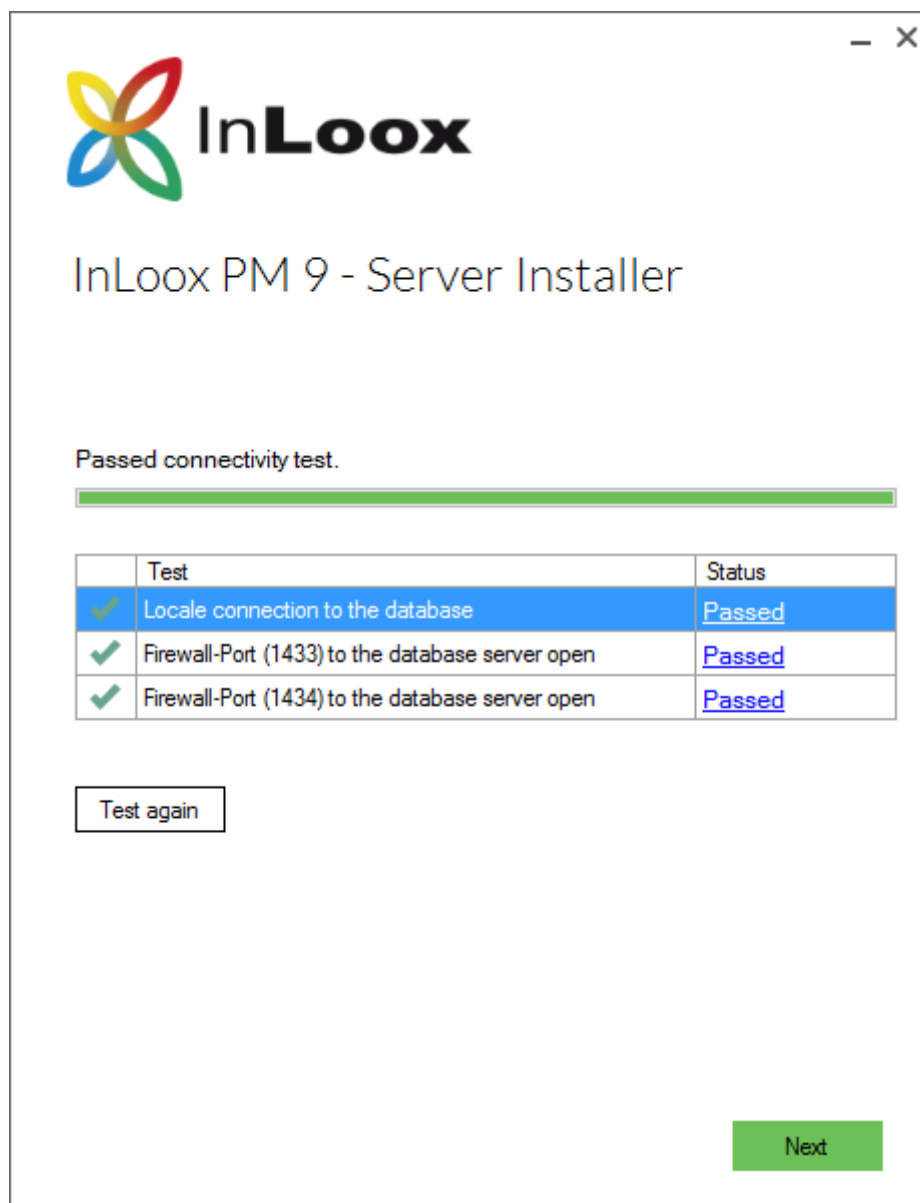
Input additional license keys

- The setup now updates the InLoox database automatically. Please note that this process can take several minutes depending on the amount of data in the database.



- The update is finished. Afterwards a small connection test is executed.

Confirm with **Next**.



- At the end you can store the connect.info. You'll need this file for the installation of the outlook client.

